

MPW Commissioners Elected to Serve Commissioners Encourage Input

Customers are encouraged to communicate with Mount Pleasant Waterworks (MPW) and one of the best ways to interact is through your elected Commissioners.

Your Commissioners are dedicated to providing safe, clean drinking water and providing environmentally acceptable wastewater treatment at affordable rates. There are seven MPW Commissioners. Five are elected at-large for six year terms while the Town of Mount Pleasant's Mayor and the Chairman of the Town's Water Supply Committee serve as ex-officio members with full voting rights.

How Commissioners Serve the Community

Commissioners provide vital input into the structure, management and planning decisions of MPW. Decisions include a lengthy budget process, long-range capital improvement (and Asset Management), and setting of rates that affect your monthly water and wastewater bill.

Over the past few years, key milestones by Commissioners have included:

- Investment and construction of reverse osmosis treatment for drinking water.
- Environmental protection through the removal of more than 4,700 septic tank systems.
- Capacity Use Designation to protect the pristine Mid-dendorf Aquifer.
- Creation of an Asset Management plan to integrate pragmatic budgeting as infrastructure ages.

How to Reach Your Commissioners

- Email: commissioners@mpwonline.com
- Write a letter: MPW Operations Center, 1619 Rifle Range Rd. Mt. Pleasant SC 29464
- Attend our monthly meetings: third Monday of each month at the MPW Operations Center, check website for schedule changes.
- Check our website www.mountpleasantwaterworks.com for meeting dates and agendas.

Meet Your Commission

New Commissioner H. Mac Jenkinson and newly elected Commissioner Diane D. Lauritsen, Ph.D. take the oath of office at the November Commission Meeting.



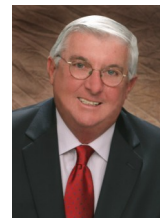
Attorney David Jennings, Mac, Carrie and Caroline Jenkinson



Attorney David Jennings and Diane Lauritsen



William L. Golightly, Jr., Ph.D.



Mayor Billy Swails



Rick M. Crosby



John W. Burn
Town Council,
Water Supply Committee Chair




Susan I. Mellichamp





Christmas Tree Recycling Tips


In a national survey, 93% of consumers who used a real Christmas tree recycled theirs in some type of community program. Charleston County residents can take their trees to the County's Solid Waste Recycling at the Bee's Ferry Land-fill (571-0929) between 8 a.m. and 4 p.m., Monday thru Friday. They will be ground and turned into compost, so please make sure tinsel and other decorations are removed.

Christmas trees are recycled for five main types of large-scale uses for post-harvest trees: 1) chipping (chippings are used for various things from mulch to hiking trails); 2) beachfront erosion preventions; 3) lake and river shoreline stabilization; 4) fish habitats; 5) river delta sedimentation management.

 Real trees are a renewable recyclable resource, and are planted to be harvested just as corn and/or pumpkins are cultivated for a harvest.

 For every real Christmas tree harvested, up to 3 seedlings are planted in its place the following spring.

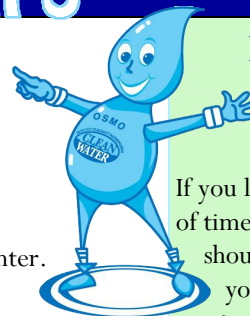
 Each acre of young trees provides the daily oxygen requirements of 18 people.

 There are about 21,000 Christmas tree growers in North America, and over 100,000 people employed full or part-time in the industry.

Source: National Christmas Tree Association. For more information visit: www.realchristmastrees.org.

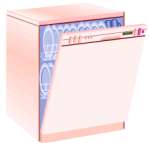
The MPW Commission Newsletter, Water Lines, is produced in-house and mailed to customers each month with bills and statements. Current and past issues can also be viewed and downloaded from our website.

\$ave Money on Your Water Bill



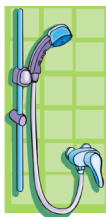
Save on water AND energy usage this winter. Here's how:

Insulate your water heater and water pipes. You will get hot water faster plus avoid wasting water while it heats up. Most of all, you'll save on energy that would otherwise be wasted on constant re-heating.



Use the correct setting on your dishwasher. If you pre-rinse or scrub your dishes before you put them in the dishwasher, use the REGULAR or LIGHT, rather than the HEAVY setting, which uses more hot water.

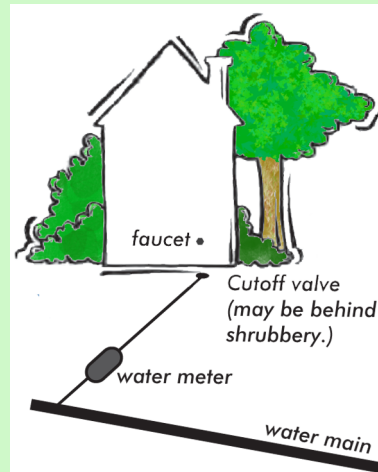
Repair dripping faucets in your kitchen and bathrooms. Replace washers or retrofit using aerators with flow restrictors on faucets and showerheads. Water dripping at the rate of one drop per second wastes about 2,700 gallons per year.



Replace your showerhead with an ultra-low-flow version. Some units are available that allow you to reduce the flow without adjusting the water temperature knobs.

Do you know how to turn off your water service?

If you leave your home for any length of time during winter months, you should shut off the water supply to your house in the event of freezing weather.




Your water can be shut off at the cutoff valve, a wheel-type valve normally located under the water faucet outside, 18 inches below the ground and 2 feet from the house. It will usually be in line with your water meter (located near the edge of your property line near the street).

GO PAPERLESS,
Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Easy Pay system is easy to use. After you sign up you will receive a monthly email when your bill is available to be viewed. Electronic billing saves MPW money and that keeps your water and wastewater bill the second lowest in the tri-county area.

To go paperless today, visit our website and sign up for Easy Pay Online.



EASY PAY Online
— VIEW and PAY your bill — ACCESS Customer Service help and information.

The MPW Operations Center will be closed for the Christmas Holiday December 24-25, 2009 and January 1, 2010 for New Year's Day.

On call personnel are available in case of emergency. Please call 843-884-9626.

We wish you and yours a festive and happy holiday season from all of us at Mount Pleasant Waterworks.

MPW Operations Center
1619 Rifle Range Road
Monday-Friday 8 a.m.-5 p.m.
884-9626 (phone)
customerservice@mpwonline.com
Email requests will be processed the following business day.