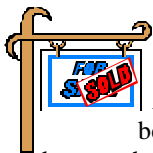


Mount Pleasant Waterworks

Clay Duffie, General Manager
1619 Rifle Range Road
Mount Pleasant, SC 29464
mountpleasantwaterworks.com



Builders /Realtors

A few tips from MPW before you turn over the keys to that new homeowner. If the home that was sold has been vacant for a period of time, immediately before the new homeowners moves in, please remember to . . .

- Make sure that the plumbing is flushed out, including the hot water heater and ice maker.
- P-traps must have water in them. Of course this will be accomplished when you flush out the plumbing.

We have noticed that in new areas where homes have been vacant for a period of time, that the water has a sulfur smell. Flushing the lines usually eliminates this problem.

Your assistance in flushing the water system before new homeowners move in can help minimize the problem.

Thank you for your help!

Main Line Connection

August 2001

MPW to Convert to Automated Meter Reading

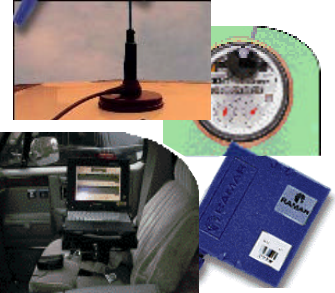
One of the goals of the MPW 2001 Business Plan is to improve customer service while reducing operating expenses by converting to automated meter reading (AMR). Phase 1 of this project was approved during the July Commission meeting.

During the first year of this project approximately

21% of the existing meters will be replaced with radio equipped meters, which will support "drive-by-meter reading."

In addition, MPW is now using the radio equipped meters for all new installations.

The total cost of this project is \$4,568,000. Full conversion of MPW's system to automated meter reading



should be completed by the end of June 2006.

Illegal Meter Tampering Continues to be a Problem . . .

As MPW begins the conversion of its meter reading system from manual to AMR the problem of meter tampering becomes a much larger issue.

The new radio equipped meters cost substantially more than standard meters, and must be left in the meter box. Only MPW personnel have the authority to remove meters.

MPW is again asking for your help as meter tampering continues to be a problem. Please advise employees working at new construction sites that it is unlawful to tamper with a water meter including: tum-

ing, removing, raising, uncovering, interfering with, obstructing or damaging.

Violators will be fined in accordance with MPW's Guidelines for Development, Section 2.2.4:

Meter Tampering: The following charges will be assessed:

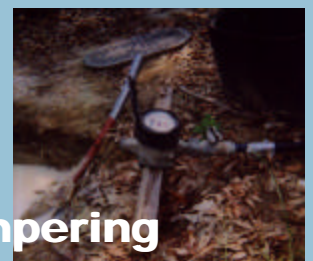
- Meters moved to a different location - \$200 tampering charge plus \$200 administrative fee (total \$400);
- Unaccounted for meters - \$365 replacement charge plus \$200 tampering charge and a \$200 administrative fee (total \$765);
- Damaged meters due to removal of the meter box -

\$365 replacement charge plus \$200 tampering charge and a \$200 administrative fee (total \$765).

Repeat Offenders: An escalating fee of \$500 for each repeated offense will be charged in addition to fees assessed for the illegal use of the system. Example:

- 2nd Offense = \$500.00
- 3rd Offense = \$1,000.00
- 4th Offense = \$1,500.00, etc.

MPW has documented 59 meter tampering incidents since January 1, 2001. We are currently investigating ways to eliminate this problem.



Examples of Meter Tampering

Revised 2001 Guidelines for Development

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Meter Installations

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The following changes were approved and the revised 2001 Guidelines for Development adopted at the Commission's June 25, 2001 annual meeting.

Section 2.4 Financial Requirements

2.4.4 Fees and Administrative Costs for Violations of Chapter 50 and 51 of the Mount Pleasant Code of Ordinances:

Addition: "Repeat Offenses - MPW will charge an escalating fee of \$500 for each repeated offense."

Addition: "2.4.6 Bacteriological Sampling - If a project is not completed and turned over to MPW prior to the expiration of bacteriological samples, MPW will charge an additional fee equal to 25% of the original project administrative fee for resampling and refushing."

Section 3.1 General

3.1.11 Temporary Construction Water

Addition: "Hydrant Meter Policy - MPW will require that hydrant meters be turned in within 30 days after a Permit to Operate has been issued."

3.18.1 Acceptance of System for Operation and Maintenance

Addition: "MPW will charge \$600 for legal services when the developer does not use standards documents. This fee will be due before MPW will issue its letter accepting the new systems for operation and maintenance."



MPW Legal Documents: Water and Wastewater Contracts - Paragraph 10 has been changed to read: "The Commission waives the requirement for the Applicant to post a performance bond. The Applicant shall file a maintenance bond prior to the Commission accepting the water facility for operation and maintenance, with good and sufficient surety, in an amount equal to ten percent (10%) of the total construction and engineering cost of the water facility to indemnify the Commission for any costs and expenses incurred by the Commission because of the failure of the Applicant to comply with the requirements of paragraph nine (9) of this Contract. The maintenance bond, as offered by the Applicant, must be for a period of two (2) years from the date of acceptance by the Commission of the water facilities and must be approved in writing by the Commission."

When closing out projects please be sure and use MPW's current legal documents dated June 25, 2001. These documents can be picked up at MPW's Operations Center. Please contact MPW's Developer Liaison, Robin Burner if you need original documents.

The 2001 Guidelines for Development can be downloaded from our website in its entirety, and the closeout forms can be printed and used for submittals.

MPW Guidelines are also available on CD-Rom.

If you need a current copy of the Guidelines, please contact Ms. Burner.

MPW DEVELOPMENT TEAM

Robin Baumbach
Developer Liaison

Coordinates communications; assistance with procedures and application process.

Angelo Hassig, P.E.
Director of Engineering

Approval/coordination of project submittals, development plan review, technical assistance, fee calculations.

Tom Wright
Utilities Division Manager

Coordination of engineering and field operations; problem/conflict resolution.