



▶▶▶ JOIN THE MOUNT PLEASANT WATERWORKS TEAM ◀◀◀

Just minutes from historic Charleston, South Carolina and beautiful area beaches, Mount Pleasant Waterworks (MPW) is a water and wastewater utility serving 40,000 customers in the beautiful and expanding coastal locale of Mount Pleasant. MPW currently operates four reverse osmosis treatment facilities and buys wholesale water from Charleston Water Systems. MPW is seeking qualified applicants for an **Automated Metering Infrastructure (AMI) Technician** position to perform the following responsibilities:

- Troubleshoots, repairs, installs and replaces water meters, AMI flex net components, as well as, other parts associated with water meters.
- Installs, removes, and replaces meters, smart points, registers and couplers as needed.
- Troubleshoots and replaces AMI meter reading components using a mobile handheld computer/data collector.
- Performs flow and pressure tests on meters to determine flow, accuracy and calibration requirements.
- Reports irregularities to the AMI Meter Foreman involving meters, meter boxes and/or AMI components.
- Operates a mobile computer/data collector, laptop computer, remote meter-reading device, such as, but not limited to, a Trimble, Archer 2, AR5500 handheld, meter box finding equipment, and GPS equipment.
- Maintains meter-related records and compiles daily/weekly reports to include vehicle safety inspection and truck inventory.
- Investigates customer complaints of abnormally high-water usage and leaks and works closely with our Conservation Administrator.
- Perform audits on various AMI meter components to ensure proper functionality.
- Coordinates field efforts for executing delinquent account lock-outs and reconnects.
- Investigates unauthorized use of water and tampering of water meters. Works to resolve potential billing inaccuracies.
- Provides Maximo input and written reports to the Foreman consisting of work that has been completed to include time, location, personnel, and tasks accomplished.
- Performs routine customer service to include turn-ons, turn-offs, re-reading meters and restoring service after hours.
- Investigates problem service addresses (meters crossed, questionable readings, meters switched, etc.).
- Attends safety training and other meetings or training to meet Commission goals.
- Maintains truck inventory, cleans and ensures vehicle is kept in safe operating condition and is properly maintained.
- Reviews and assesses budget goals and requirements for department.

Position requires a high school diploma or GED along with vocational/technical training in the operation and maintenance of water distribution systems or meter reading systems; supplemented by one (1) to two (2) years previous experience and/or training involving pipe construction/maintenance and Sensus FlexNet fixed-base meter reading equipment/components; or an equivalent combination of education, training, and experience. Smart metering experience is preferred. Applicant must possess and maintain a valid SC Driver's License and possess computer proficiency to include familiarity with Microsoft Word, Excel, Maximo and payroll software. Strong communication skills are required. Applicant must be able to greet the public in a professional manner to explain various procedures/protocols.

• **Competitive Compensation and Benefits Package** • **Salary Range \$36,797 - \$57,035** •

Qualified candidates please submit resumes or applications to:

(Applications may be downloaded at [www.mountpleasantwaterworks.com](http://www.mountpleasantwaterworks.com))

Mount Pleasant Waterworks  
Human Resources Manager  
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