

Water Lines

MOUNT PLEASANT WATERWORKS

February-March 2017



Service Line Care Program ... Have you enrolled?

Many homeowners are unaware that they are responsible for both the water service line that runs from their home to Mount Pleasant Waterworks' (MPW) water meter and the wastewater service line that runs from their home to MPWs' wastewater main.

If service lines become clogged, collapse or otherwise fail to operate, homeowners are responsible for any necessary repairs, which can cost thousands of dollars. The Service Line Care Program helps ease this financial impact for homeowners.

- **LOCAL** - The Service Line Care Program is managed and operated by MPWs' employees and qualified contractors.
- **RELIABLE** - Let the reliable employees from MPW expand the service currently provided to you and care for your water and wastewater service lines when the unexpected occurs.
- **EXPERTS** - Who better to care for your service lines? MPW has provided quality water and wastewater service to Mount Pleasant for over 80 years.

For qualified participants, MPW will provide all material and labor to repair or replace water and/or wastewater service lines.

ENROLL TODAY

Visit www.mountpleasantwaterworks.com or return the form below to 1619 Rifle Range Road, Mount Pleasant, SC 29464. You may also scan and email the enrollment form to customerservice@mpwonline.com.

Fiscal Year 2018 Budget Meeting Schedule

February 20, 2017	Commission Meeting/ Capital Improvement Plan Public Hearing
March 20, 2017	Commission Meeting/ Presentation of Draft Budget
April 5, 2017	Committee Meeting/ Budget Workshop
April 17, 2017	Commission Meeting/ Public Hearing on Cost Recovery Policy Changes
May 15, 2017	Budget Workshop followed by Commission Meeting
June 5, 2017	Public Hearing on proposed Operating and Capital Budgets and FY2018 rates, fees, and charges.
June 26, 2017	Annual Commission Meeting to adopt FY2018 Budget and Rates.

All meetings are open to the public. Visit our website to confirm meeting times. Budget meetings and details will be advertised on our website and in the Moultrie News.

Service Line Care Enrollment Form

Name: _____

Service Address: _____

Phone Number: _____

Email: _____

I have reviewed and accept the Terms and Conditions of the Mount Pleasant Waterworks' Service Line Care Program found online at www.mountpleasantwaterworks.com.

YES, I want to sign-up for the **SERVICE LINE CARE PROGRAM** for just \$4.00/month.

YES, I want the added benefit of full site restoration for only \$1.95/month.

Homeowner Signature: _____ Date: _____

Poster Contest

Calling all Children from Kindergarten through 8th grade!

MPW's Annual Poster Contest is underway. The contest is open to all students public, private, or home-schooled. The winners in each category will be presented with checks for \$100 (1st Place), \$75 (2nd Place), and \$50 (3rd Place).

Posters should be a celebration of our most precious natural resource -WATER. So get out your markers, crayons, or paints and be creative (all mediums are acceptable, there are no restrictions to your creativity). Poster size submissions should be 11" x 17".

PLUS, winning posters and artists will be photographed and published in the Moultrie News during Drinking Water Week, May 7-13, 2017.

All entries must be received by the end of the business day Monday, March 27, 2017.

For more information email debeling@mpwonline.com.



The MPW Commission Newsletter, Water Lines, is produced in-house and mailed to customers bi-monthly with bills and statements. Current and past issues can also be viewed and downloaded from our website.

OSMO'S TIPS

Learn to be Water Wise



Spring Irrigation Check –Up

Springtime colors will soon be peeking out as local lawns and gardens will begin their transformation from winter to the early growing season.

This is the perfect time to make sure your outdoor irrigation system is in good working condition. Here are a few helpful tips that could make your system more efficient.

Preventive Maintenance

Check and clean your irrigation hardware including sprinkler heads and all connectors. Rust and dirt deposits can clog systems if left unchecked over a period of years. Position broadcast sprinkler heads to avoid paved surfaces. Check and replace system batteries.

Check Your Timer

One of the largest impacts to customers monthly bills come from irrigation system clocks that have not been properly set. Here is a good way to calculate your use: Multiply the following numbers to estimate your **WEEKLY Water Usage for IRRIGATION**.

1. The number of zones on your irrigation system
2. The number of times you run your system each day
3. The number of minutes the system runs
4. The number of days per week
5. 15 gallons per minute is the average flow of water at your meter

Example: Osmo has 5 zones on his system. He runs it in the morning for 20 minutes per zone 4 days per week.

$$5 \times 20 \times 4 \times 15 = 6000 \text{ Gallons Per Week}$$

Multiply that number by the number of weeks in the month to estimate your monthly irrigation usage.

$$6000 \times 4 = 24,000 \text{ Gallons Per Month}$$

Don't forget to add your normal household usage to your total if you don't have an irrigation meter.

MPW Operations Center
1619 Rifle Range Road
Monday-Friday 8 a.m.-5 p.m.
884-9626 (phone)

customerservice@mpwonline.com
Email requests will be processed
the following business day.

Help a Neighbor!



Turn your pennies into DOLLARS to benefit MPW's Customer Care Program or Water Missions International (WMI). Just call 884-9626 and tell us you want to ROUND-UP your next bill payment to the next highest dollar and request the change go to either Customer Care or WMI.

You can also sign up online by clicking on the Round Up Icon and submitting a Round Up form.



GO PAPERLESS, Sign Up For Electronic Billing This Month

Want to reduce your incoming mail and help keep your water bill at an affordable rate? Electronic billing through Mount Pleasant Waterworks' Online Account Management is easy to use. After you sign up, you will receive a monthly email when your bill is available to be viewed. Electronic billing saves MPW money and that keeps your water and wastewater bill the second lowest in the tri-county area.

To go paperless today, visit our website and sign up for Online Account Management.