



## Wastewater Excessive Use Coming January 2016



A new wastewater excessive use charge approved in 2014 will become effective January 2016.

In January 2016 when wastewater excessive use becomes effective, customers who currently pay excessive use charges for water consumption will also pay excessive use charges for wastewater.

**Prepare ahead of time.** Often times customers who utilize irrigation systems find themselves paying excessive use charges. For most, that is because their irrigation system is connected to the residential water meter. All consumption recorded through a residential water meter is charged for water consumption and wastewater consumption. This is because with only one meter there is no way to calculate the water that enters the wastewater system vs. the water that does not.

**Save by** purchasing an irrigation meter. Water recorded through an irrigation meter is not charged for wastewater consumption. Your Mount Pleasant Waterworks Commissioners have made purchasing an irrigation meter more affordable. There are no impact fees on 5/8 and 3/4 inch irrigation meters for customers that already have a residential meter.

**Need assistance,** contact us regarding a quote for an irrigation meter at [accountmanagement@mpwonline.com](mailto:accountmanagement@mpwonline.com) or call 843.884.9626.

A full list of all MPW rates and charges can be found at [www.mountpleasantwaterworks.com](http://www.mountpleasantwaterworks.com).

### Bill Examples

The example below would apply to a single-family residential customer with one REU (which allocates 9,200 gallons of water) who utilized 15,000 gallons of water and lives in the Town of Mount Pleasant.

#### Example 1

##### (Wastewater Excessive Use Not Included)

Water Basic Facility Charge	\$8.00
Water Volumetric Charges	
Tier 1 (All gallons @ \$4.07 per 1,000 gallons)	\$61.05
Tier 2 (5,800 gallons @ \$4.07 per 1,000 gallons)	\$23.61
<b>Total Water Charges</b>	<b>\$92.66</b>

Wastewater Basic Facility Charge	\$14.00
Wastewater Volumetric Charges	
Tier 1 (All gallons @ 4.90 per 1,000 gallons)	\$73.50
<b>Total Wastewater Charges</b>	<b>\$87.50</b>

**Total Monthly Bill** **\$180.16**

#### Example 2

##### (Wastewater Excessive Use Included)

Water Basic Facility Charge	\$8.00
Water Volumetric Charges	
Tier 1 (All gallons @ \$4.07 per 1,000 gallons)	\$61.05
Tier 2 (5,800 gallons @ \$4.07 per 1,000)	\$23.61
<b>Total Water Charges</b>	<b>\$92.66</b>

Wastewater Basic Facility Charge	\$14.00
Wastewater Volumetric Charges	
Tier 1 (All gallons @ 4.90 per 1,000)	\$73.50
Tier 2 (5,800 gallons @ 4.90 per 1,000)	\$28.42
<b>Total Wastewater Charges</b>	<b>\$115.92</b>

**Total Monthly Bill** **\$208.58**

**Monthly bill increase equals \$28.42.**

**See Additional Bill Example on Page 2**

**Follow Us on Facebook and Twitter  
for more information!**



## Check Your Home For Leaks

How can you check for leaks?

You can monitor your water usage at the meter. The style may vary from home to home, but all meters have devices called registers that measure the flow of water as it passes through the meter. One revolution of the sweep hand equals ten gallons of water through the meter. The red leak detector triangle identifies water activity on the register and provides a visual indication of water activity and/or leakage. Here's how you can check your meter:

- (1) Turn off all faucets in your house and verify that no water is being used.
- (2) Make a mark where the needle is on the glass cover over the meter register.
- (3) Write down the reading. Don't use any water for at least fifteen minutes.
- (4) After fifteen minutes, check to see if the flow detector needle has moved at all. If it has, then you have a possible leak somewhere.
- (5) If the leak is from the meter to your house, it is your responsibility to repair, unless you are in MPW's Service Line Care Program.

The MPW bi-monthly Commission Newsletter, Water Lines, is produced in-house and mailed to customers with bills and statements. Current and past issues can also be viewed and downloaded from our website.

## Bill Example

The example below would apply to a single-family residential customer with one REU (which allocates 9,200 gallons of water) who has an irrigation meter. This customer used 5,000 gallons of water through their residential meter and 10,000 gallons through their irrigation meter.

<b>Residential Meter Bill</b>	
Water Basic Facility Charge	\$8.00
Water Volumetric Charges	
Tier 1 (All gallons @ \$4.07 per 1,000 gallons)	\$20.35
<b>Total Water Charges</b>	<b>\$28.35</b>
Wastewater Basic Facility Charge	\$14.00
Wastewater Volumetric Charges	
Tier 1 (All gallons @ 4.90 per 1,000 gallons)	\$24.50
<b>Total Wastewater Charges</b>	<b>\$38.50</b>
<b>Total Monthly Bill</b>	<b>\$66.85</b>

<b>Irrigation Meter Bill</b>	
Irrigation Basic Facility Charge	\$8.00
Water Volumetric Charges	
Tier 1 (All gallons @ \$6.26 per 1,000 gallons)	\$62.60
Tier 2 (800 gallons @1.88 per 1,000 gallons)	\$1.50
<b>Total Monthly Bill</b>	<b>\$72.10</b>

When comparing a customer who utilizes an irrigation meter to one who does not, the customer with an irrigation meter could save \$69.62per month.

There are costs associated with installing an irrigation meter, we can help you decide what is right for you.

**MPW Operations Center**  
**1619 Rifle Range Road**  
**Monday-Friday 8 a.m.-5 p.m.**  
**843-884-9626 (phone)**  
**customerservice@mpwonline.com**  
**Email requests will be processed**  
**the following business day.**

## Learn More About Your Water and Wastewater Utility

**Attend our Monthly Commission Meeting:**  
Meetings are typically held at 6:00 p.m. on the third Monday of each month. Call 843.884.9626 to confirm monthly meeting times.

**Make sure your contact information is up to date.**  
Emails and telephone calls are sent to customers who may be affected during construction or when there are updates about your account.

## MOUNT PLEASANT CHILDREN'S DAY FESTIVAL



Come join the family fun on October 18th, when the Town of Mount Pleasant hosts the annual Children's Day Festival at Park West from 12:00 noon - 5:00 p.m. There will be plenty of food, fun, attractions and games including Mount Pleasant Waterworks' obstacle course.

**GO PAPERLESS,**  
**Sign Up For**  
**Electronic Billing**  
**This Month**